

DRIVE Driving Instructor Training Fusion Hive, North Shore Road, Stockton-on-Tees, TS18 2NB 0800 368 8193 training.support@trainwithdrive.co.uk

'DRIVEOnline Pro' Money Back Guarantees

DRIVE QUALIFICATION MONEY BACK GUARANTEE

Our course comes with a Qualification Money Back Guarantee. This guarantee is designed to give you the confidence in our training and product.

If you are unsuccessful in the DVSA Qualification Process we will provide retraining as necessary to prepare you to reattempt the DVSA Qualification process at no extra cost and if you are still unsuccessful, we will refund your course fee.

This guarantee is subject to you meeting the following terms and conditions - That:

- all payments are up to date and made promptly when due;
- you complete DRIVEOnline as prescribed by us on both first and second cycles*;
- you present all completed DRIVEOnline materials upon request;
- if you take up a Trainee Licence any additional training necessary to meet the DVSA requirements is approved by us;
- you MUST have completed the DVSA testing process once and be studying DRIVEOnline in your 'second cycle'* having passed Part 1 again.
- you have attended an assurance session** before your 2nd attempt at Part 2 or Part 3 of the second cycle, should you not pass on first attempt.
- you MUST follow the trainer's advice explicitly.
 - *(if required)Second Cycle refers restarting the DVSA process following 3 x test failures at Part 2 or Part 3. Please see DVSA regulations for further details.
 - ** Assurance session will be with one of our Training Department heads and will be arranged if needed.

The Guarantee IS NOT in place to refund someone that simply wishes to end the course. Once the initial right to cancel period has expired, you are bound by the terms of the contract and no refund is available (except as described above).

DRIVE PLACEMENT MONEY BACK GUARANTEE

Our course comes with a 'Placement Money Back Guarantee'. This guarantee is designed to give you the confidence of a guaranteed position with a driving school upon qualification.

Once you have qualified and have your ADI Licence, we will arrange the set up of a franchised position with DRIVE or a partner school we will refund your training fee in full.

This guarantee is subject to you meeting the training terms above plus the following terms and conditions - That:

- all payments are up to date and made promptly when due;
- you complete DRIVEOnline as prescribed by us on both first and second cycles*;
- you present all completed DRIVEOnline materials upon request;
- you MUST be in possession of your ADI Licence;
- you MUST NOT have worked on a Trainee Licence elsewhere without our explicit consent and any additional training necessary to meet the DVSA requirements is approved by us;

*(if required)Second Cycle refers to restarting the DVSA process following 3 x test failures at Part 2 or Part 3. Please see DVSA regulations for further details.

DRIVE '30K PA GUARANTEE' TERMS AND CONDITIONS

Should you earn (gross - ie before any deductions) less the £30,000, we will refund your training fees in full to help cover the difference for you.

This will be paid in full no more than 30 days after receipt of your tax submission.

This guarantee is subject to you meeting the following terms and conditions - That:

- all terms in your DRIVEOnline Training and Support Agreements have been/were met in full;
- all payments are/were up to date and made promptly when due;
- you completed DRIVEOnline as prescribed by us on both first and second cycles*;
- you presented all completed DRIVEOnline materials upon request as per the DRIVEOnline Training Agreement;
- you join the 'DRIVE Partner School' on a 'full time' basis (40 hours expected);
- you make yourself available to teach and do not refuse pupils referred to you;
- you agree to and complete any and all promotional activity as required by the Driving School, including use of all marketing and promotional tools.
- Have followed all of our support and advice in full
- you agree to submit a copy of your first HMRC Self Assessment form (SA302) to us;
- all terms in your Driving School Franchise Agreement have been/were met in full;